

# **Claremont Cycle Depot**

## **Used Bike Consignment Sale**

### **Selling Q & A**

**Q: What dates can I check in my consignment bike?**

**A:** We will be accepting bikes Monday-Thursday, May 21<sup>st</sup>-24<sup>th</sup> during regular business hours.

**Q: Can I sell other bike related items in your sale?**

**A:** At this time, we are only accepting bicycles.

**Q: Will you accept brands that are not sold at CCD?**

**A:** Yes!

**Q: What bikes will you accept and in what condition?**

**A:** We will be accepting quality bicycles in working condition. Used bikes are not expected to be perfect, but we will not except poor quality/poorly maintained bicycles. CCD Staff will check-in & evaluate your bike. We reserve the right to refuse a bicycle we do not feel fit.

**Q: How is a used bike price determined?**

**A:** When you check in your bike, our staff will evaluate the condition of your bike with you as well as use tools like "Bicycle Blue Book" to determine a fair price you are comfortable with.

**Q: What is your consignment fee?**

**A:** If your bike sells in our sale, you may choose to receive 100% in-store credit -OR- if you prefer to receive a check, CCD's fee is 25% of the sale price.

**Q: What if my bike does not sell?**

**A:** There is no charge if your bike does not sell. We only ask that your bike be picked up within 7 days off the sale ending.

**Q: I am under 18, can I sell my bike?**

**A:** Yes, you can, but you must have a parent/guardian come with you to check in your bike and sign paperwork.

**If you have more questions, feel free to stop in or contact us**

**603.542.2453**

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**HOURS: Monday 8:30 – 5:30, Tuesday-Friday 10:30-5:30, Saturday 10:30-4:00**